# SNOM 320

**Head Office:**
Level 1 21 Shierlaw Ave Canterbury 3126, Victoria, Australia

**1300 0 JINGL**

1 3 0 0 0 5 4 6 4 5

www.jingl.com.au

# Configuring SNOM 320

**1.** View and record the unique MAC address of the handset which can be found at the base of the handset.

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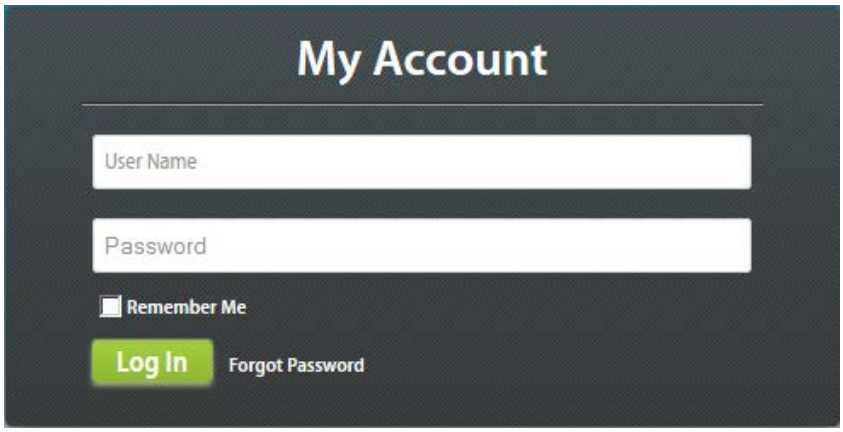
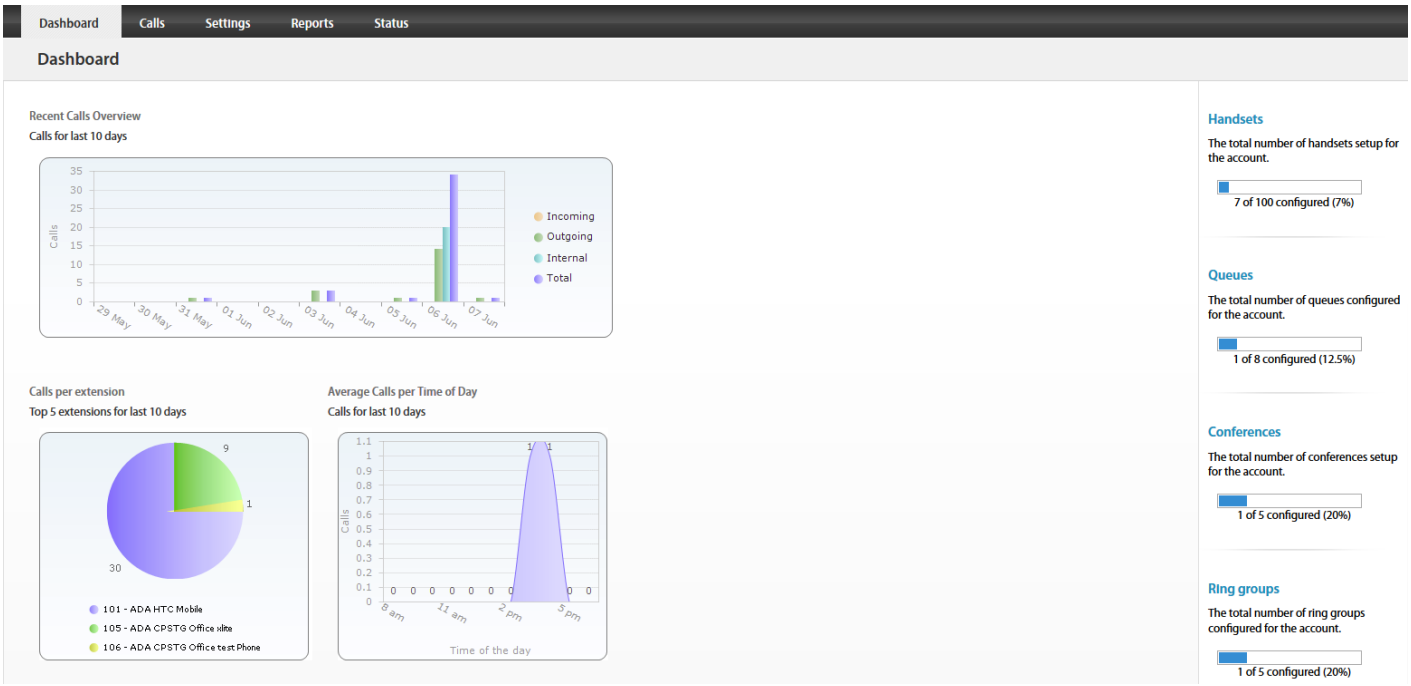
**1300 0 JINGL**
1 3 0 0 0 5 4 6 4 5
www.jingl.com.au

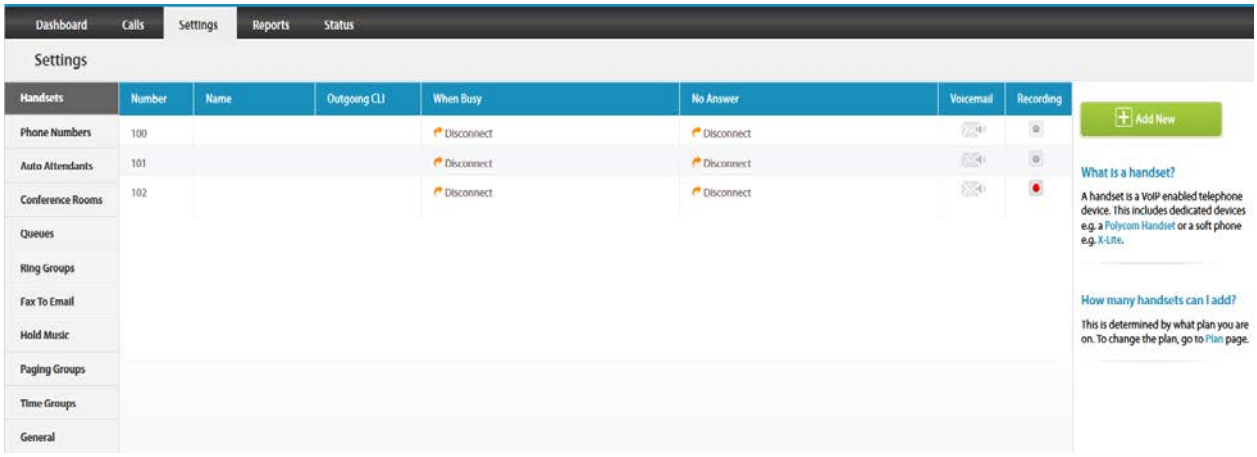
**2.** Logon to the Jingl web portal, using specific customer domain URL
https://'customer'.jingl.com.au
Enter your User Name and Password



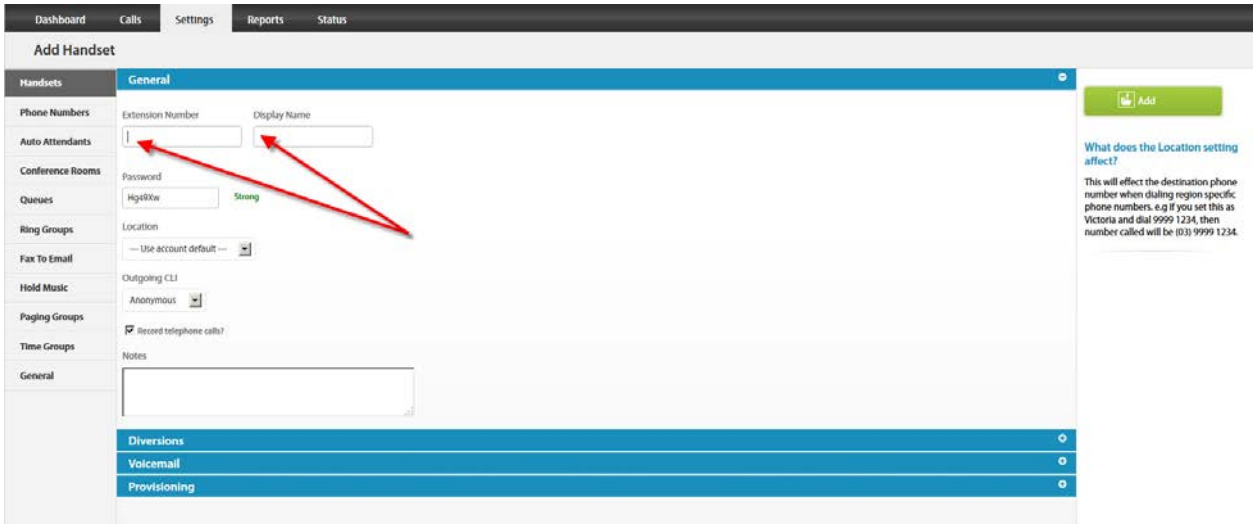

Presented with Dashboard



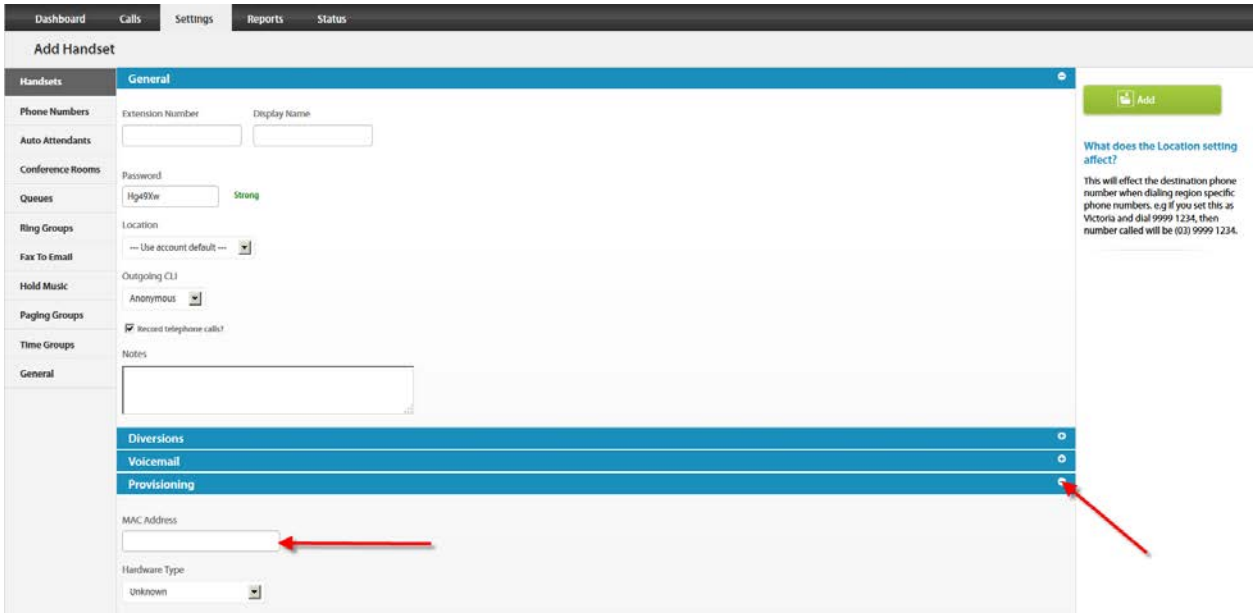
**3.** Select and click the settings menu



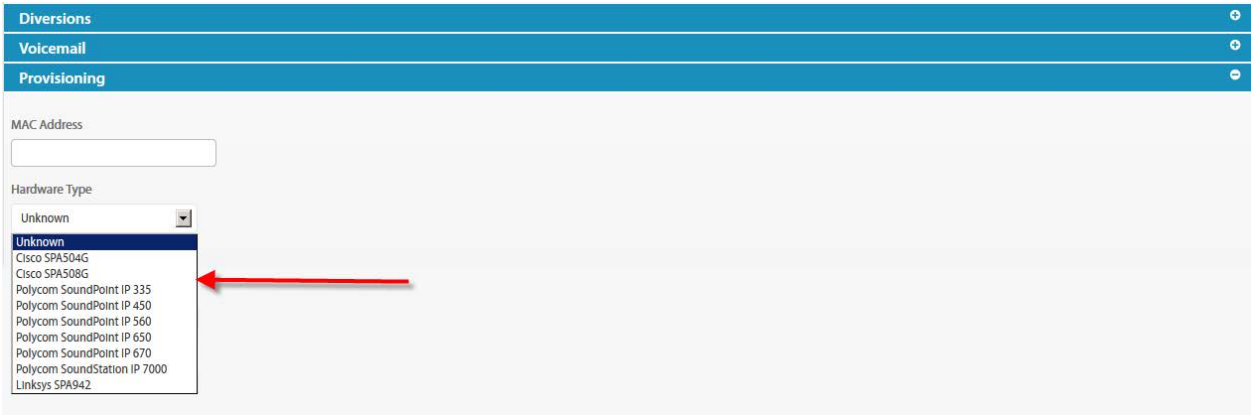

**4.** Click on “Add new”
In general tab, choose and enter extension number and a display name



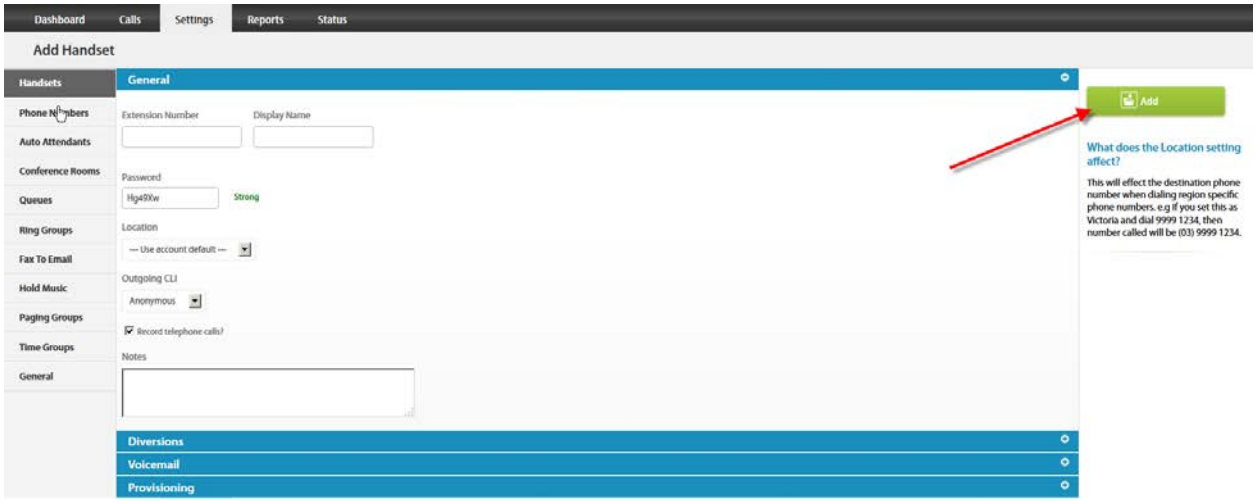
**5.** Select and expand Provisioning tab. Enter the MAC address of the phone




**6.** Select and expand Hardware Type. Select the phone model

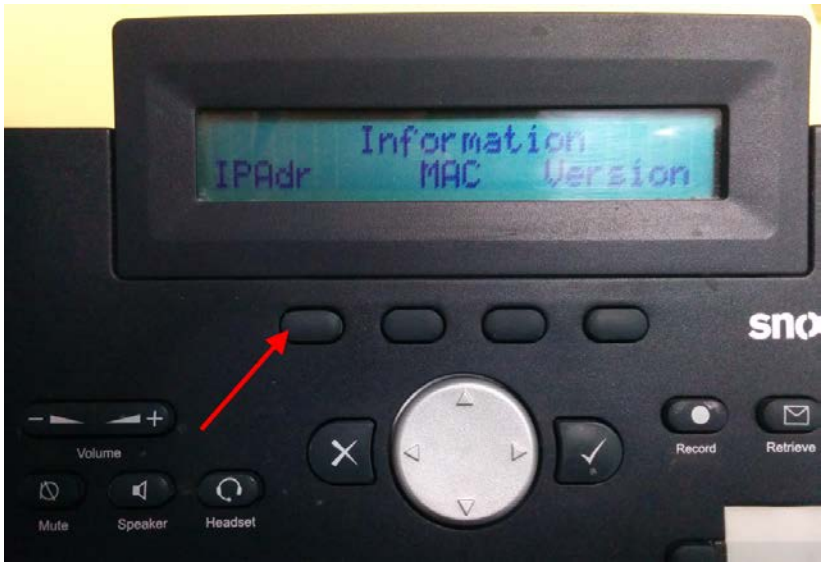


Click Add to finish your extension configuration.



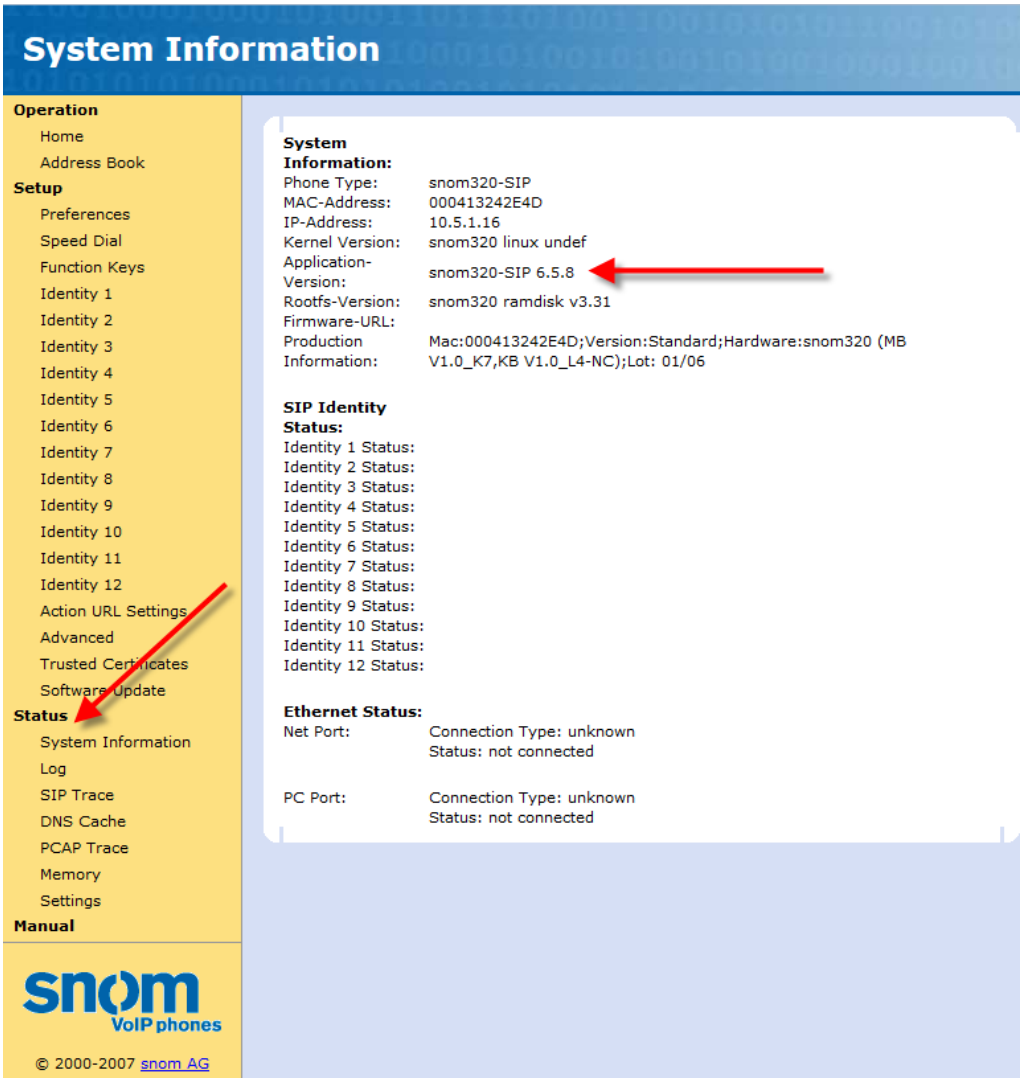

**7.** Connect your phone on the network with a DHCP server, and find out phone's IP address. Find IP address from 'Help' Button

Then press IPAdr button to obtain IP Address



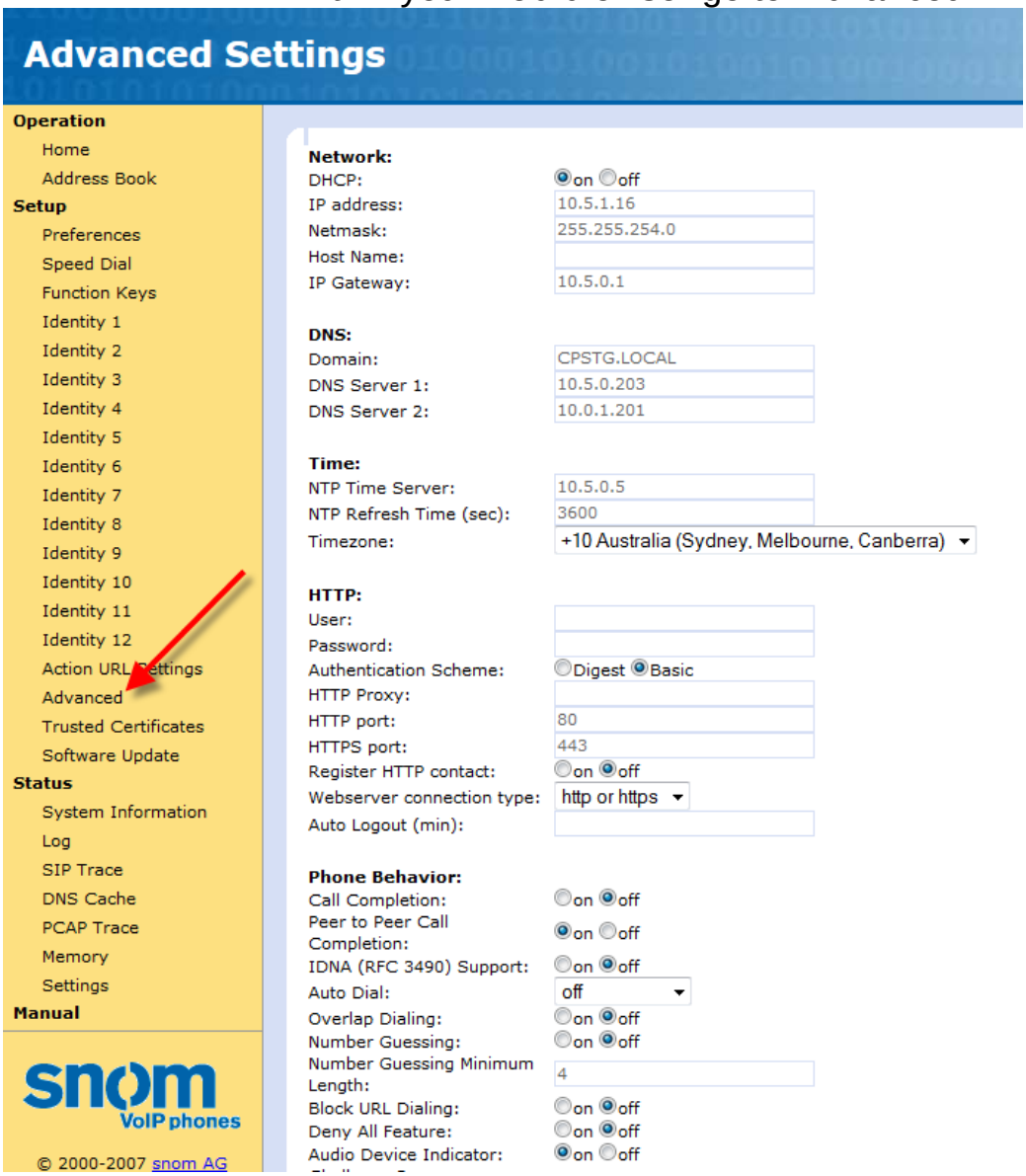
**8.** Use a compatible browser to browse the phone web menu using phones IP address https://xxx.xxx.xxx.xxxx

Determine which current version your phone is on
Within your web browser go to Status\System Information
This will show current version

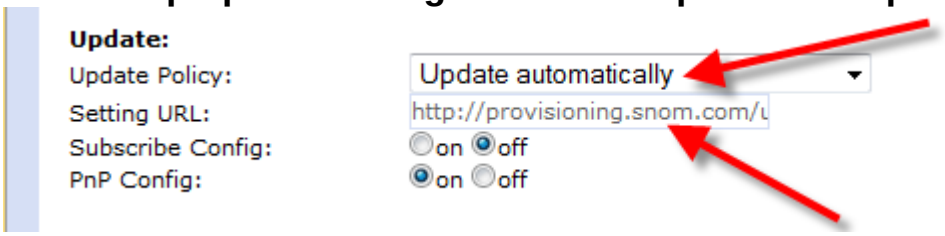


**9.** If you are currently on version 6, you must upgrade to version 7 first.

Then upgrade from version 7.x to 8.7.3.25
Within your web browser go to 'Advanced'.

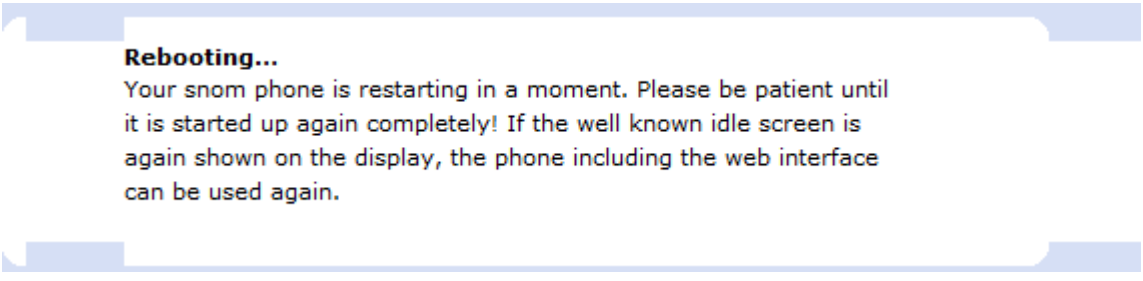


Browse to field “Update”
Ensure that Update Policy field is set to: Update automatically
In Setting URL field:
Paste **'http://provisioning.snom.com/update6to7/update_once.php'**




Click Save
Click Reboot

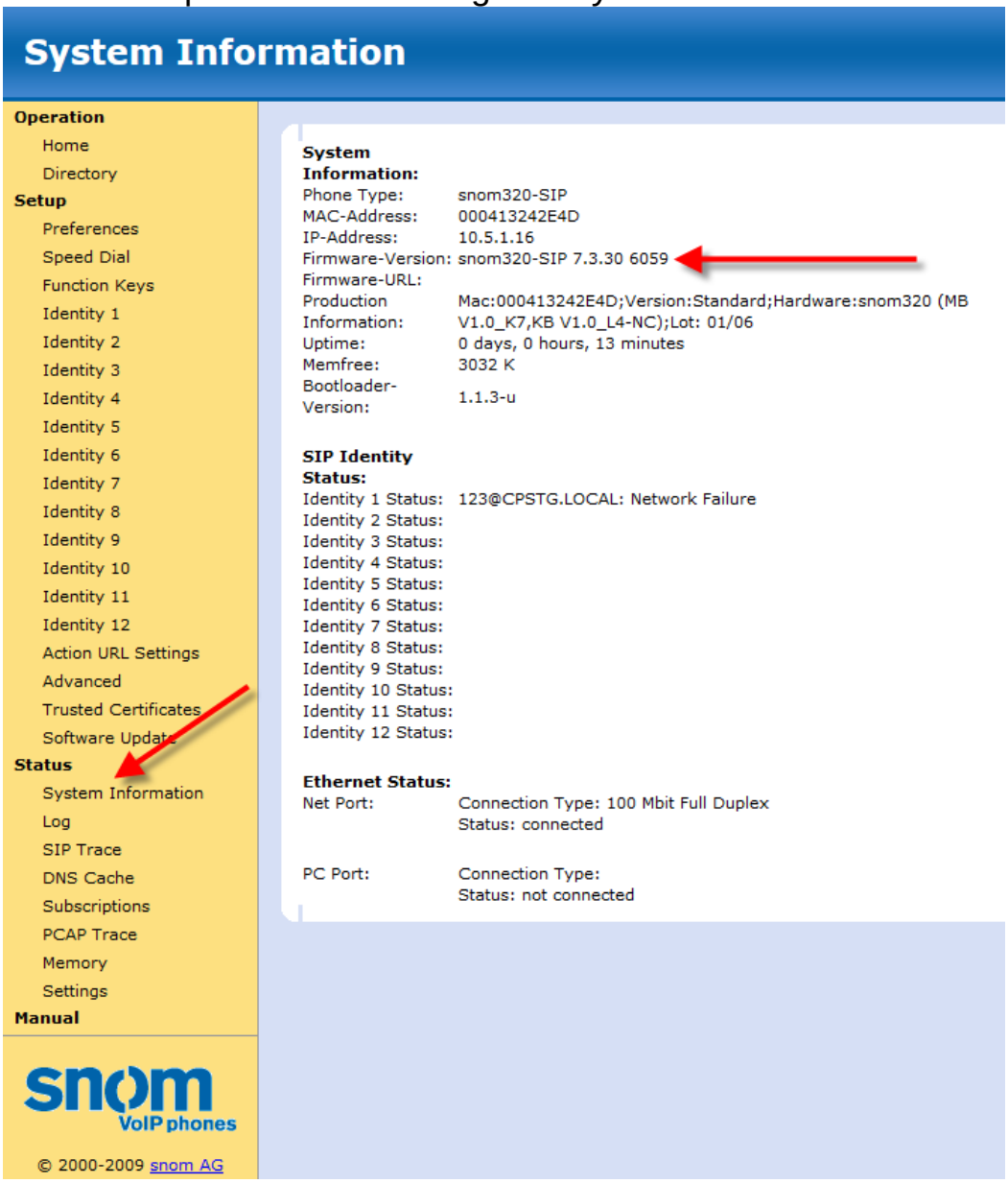
Hit Yes to Acknowledge



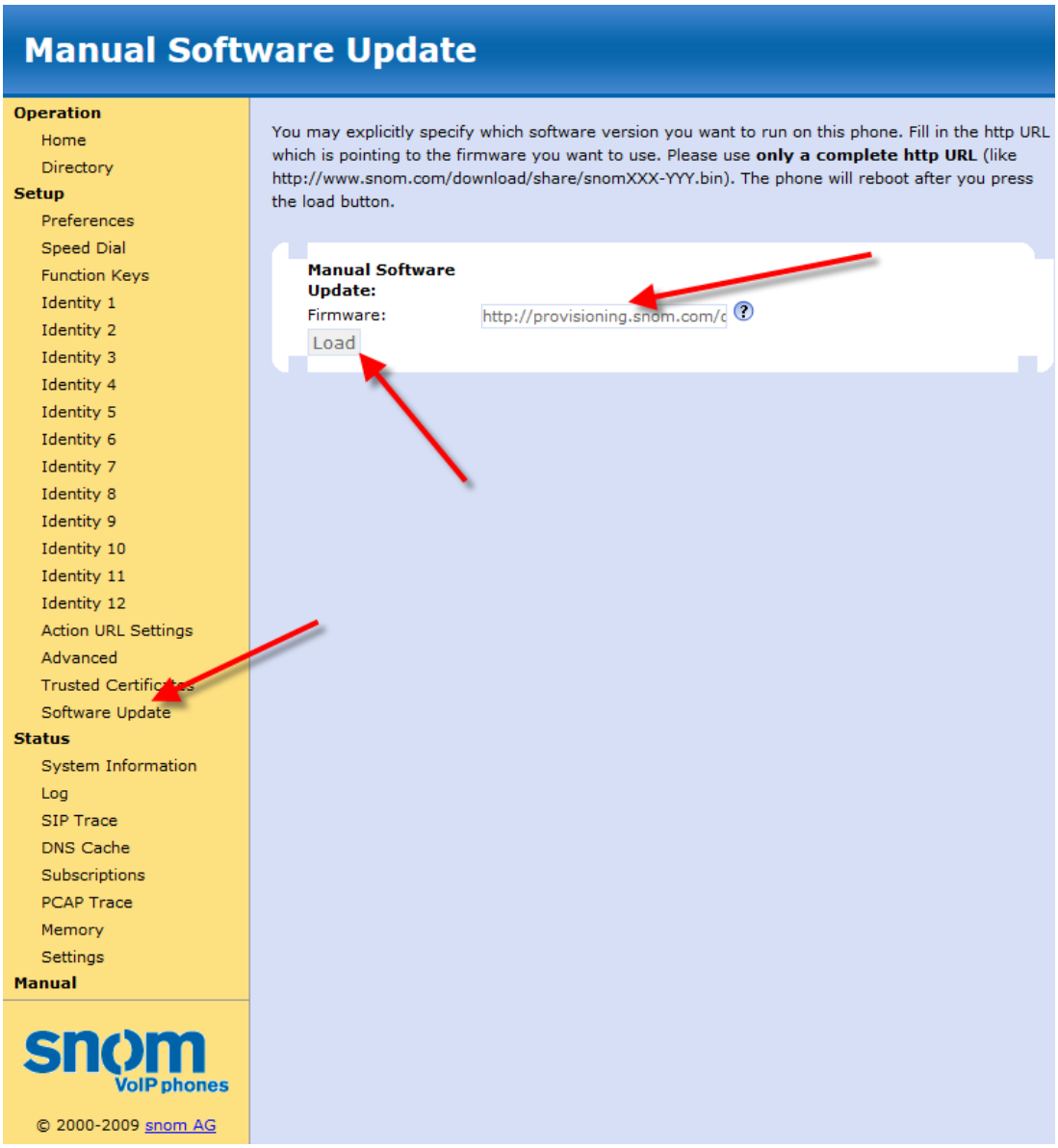

Phone will reboot several times and will reach version 7.3.30
Please be patient

**10.** Next step is to upgrade from version 7.x to 8.7.3.25

Access phone via web browser and check current version
Web into phone admin and go to 'System Information'.



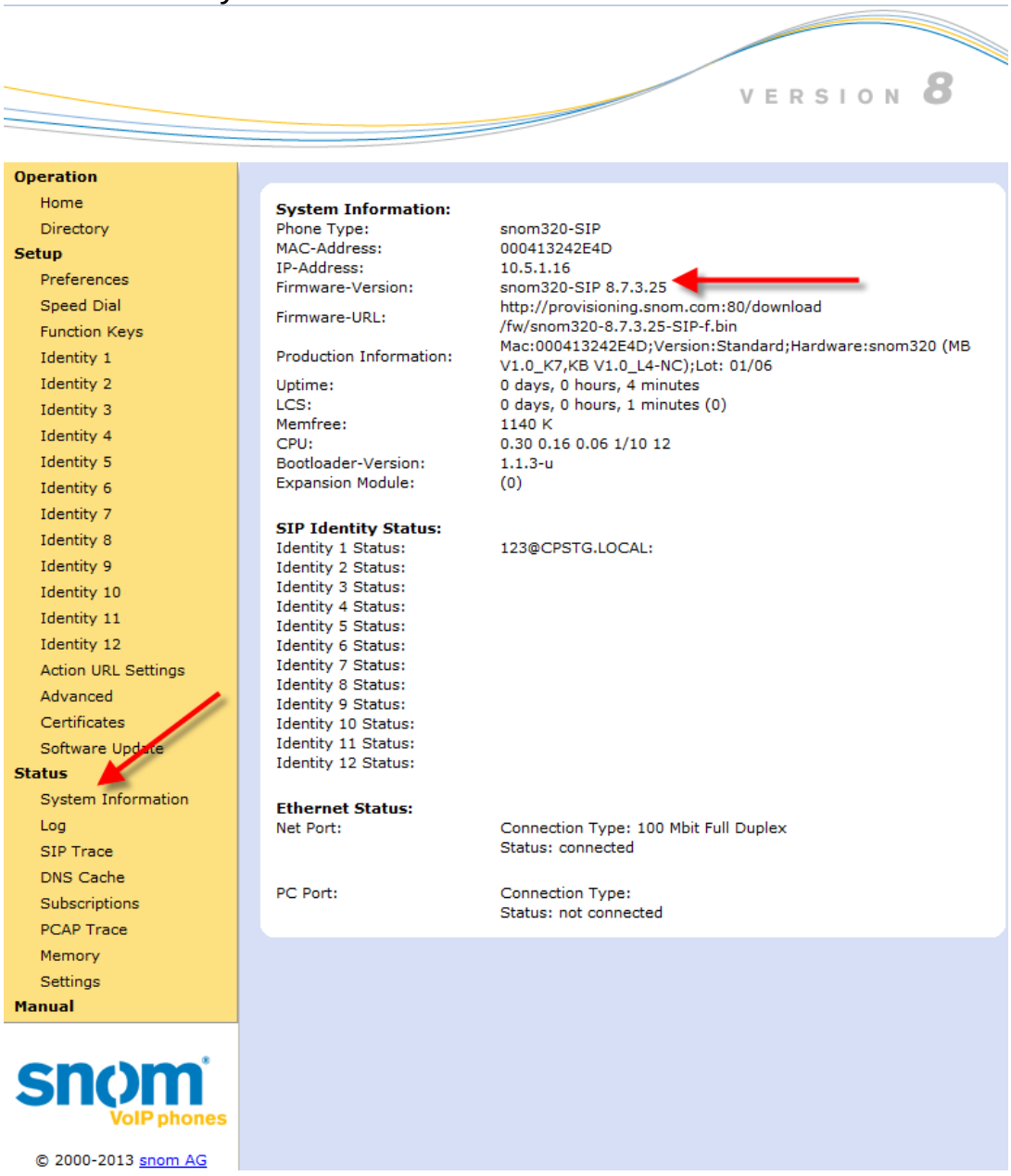
Next within web admin go to 'Software Update'
Paste **'http://provisioning.snom.com/download/fw/snom320-8.7.3.25-SIP-f.bin'**
In the Firmware: field
Then click “Load”




**On the handset** You are presented with
Update new firmware?
press OK (the tick)
Phone will reboot and will upgrade to version 8.7.3.25

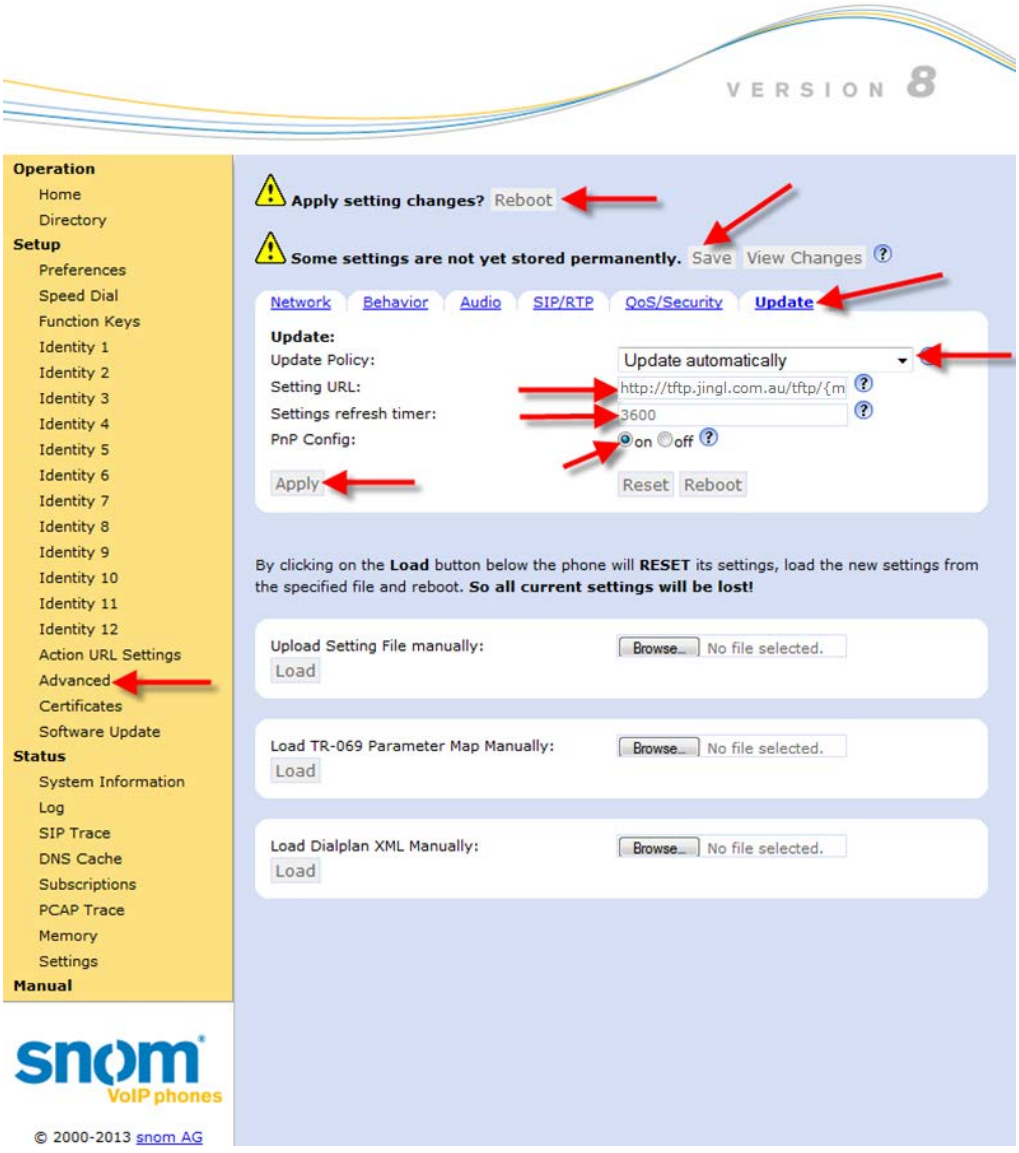
**11.** Access phone via web browser and check current version

(You will be requested to change web/HTTP password for security)
Go to 'System Information' to check Firmware-version

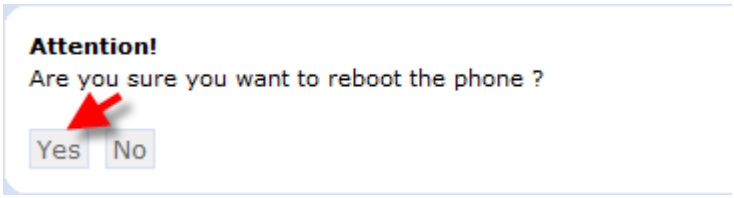


**12.** Configure the phone to get configuration settings every hour.

Within your web browser go to 'Advanced' / 'Update'
Set Update Policy to 'Update Automatically'
Set the Setting URL: to ‘http://tftp.jingl.com.au/tftp/{mac}.cfg'
Set the Settings refresh timer: to 3600
Set the PnP Config: to 'on'
Click Apply. This will give the next option to Save and then Reboot
Click Save



Click Reboot




**13.** The phone will reboot, download and configure all settings from the provisioning server as well as any necessary firmware files.